

STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION
302 W. WASHINGTON STREET, SUITE E-306
INDIANAPOLIS, INDIANA 46204-2764

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IN RE THE MATTER OF THE)
COMMISSION INVESTIGATION)
INTO THE SERVICE QUALITY)
OF INDIANA BELL TELEPHONE)
CO., INC. D/B/A AMERITECH)
INDIANA UNDER IC § 8-1-2-4;)
IC § 8-1-2-58; AND 170 IAC 7-1.1)

FILED

JAN 27 2003

CAUSE NO. 41911 S-1

INDIANA UTILITY
REGULATORY COMMISSION

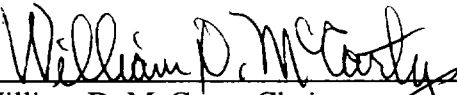
You are hereby notified that on this date the Indiana Utility Regulatory Commission ("Commission") made the following entry in this Cause:

On January 21, 2003, Indiana Bell Telephone Company, Incorporated, ("SBC Indiana"), by counsel, on behalf of itself, the Indiana Office of the Utility Consumer Counselor ("OUCC") and Residential Customers, filed a *Joint Motion to Revise Procedural Schedule* ("Joint Motion") in this Cause. In their Joint Motion, the Parties request that the procedural schedule in this matter be revised as follows: (i) SBC Indiana will file an amended Action Plan on or before February 12, 2003, (ii) the January 20, 2003 (January 20, 2003 was a legal holiday for the Commission and the actual filing date was January 21, 2003) date for the filing of comments in response to SBC Indiana's Action Plan, by the OUCC and the Residential Customers, be extended--up to and including February 21, 2003; (ii) that the February 3, 2003, date for the filing of SBC Indiana's reply to these comments be extended-- up to and including March 7, 2003; and, that the Evidentiary Hearing in this matter be continued to a date certain by the Commission..

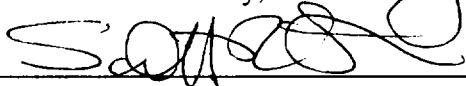
The Presiding Officers, having considered the Parties' Joint Motion, and being duly advised in the premises, hereby find that the Joint Motion should be GRANTED. The procedural schedule in this matter is hereby revised as follows: (i) SBC Indiana shall file an amended Action Plan with the Commission on or before February 12, 2003, (ii) the OUCC and Residential customers shall file comments in response to SBC Indiana's amended Action Plan, on or before February 21, 2003; (ii) SBC Indiana shall file a reply to the comments of the OUCC and Residential Customers on or before March 7, 2003; and, the Evidentiary Hearing in this matter is hereby continued until March 17, 2003.

While the Presiding Officers encourage the Parties to attempt to resolve as many issues as possible by agreement, the Parties' discussions should be concluded within the timeframe set forth in this Docket Entry in order to avoid any further continuances in this Cause.

IT IS SO ORDERED.



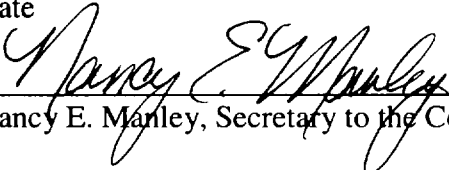
William D. McCarty, Chairman



Scott R. Storms, Chief Administrative Law Judge

1/27/03

Date



Nancy E. Manley, Secretary to the Commission